Eric Jensen

YOUNG PEOPLE PROGRAMME:
REPEATED MEASURES IMPACT EVALUATION

Structure:

1. Enrollment
2. Pre-Programme Feedback Form
3. Interim Feedback Form
4. Post-Programme Feedback Form

Note: This survey is designed to evaluate impact over several months of a programme for young people. Each questionnaire response is linked to the individual in order to evaluate stability or change.

Enrollment Questionnaire

Please provide your contact details below:

1. Email

2a. First Name

2b. Last Name

Pre-Programme Feedback Form

[PAGE 1] About the [Organisation Name]

1.1. What comes to mind when you think of the [Organisation Name]? [Open Text Area]

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1.2. To what extent do you agree or disagree with the following statements?

[Random order]

	Strongly Disagree	Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Agree	Strongly Agree	Not applicable / No Opinion
'[Organisation Name] staff members are consistently friendly.'								
'If I wanted to, I could work somewhere like the [Organisation Name].'								
'I often visit other museums and galleries (not including the [Organisation Name]).'								
'I am a frequent visitor at the [Organisation Name].'								
'I find it is easy to tell people about my skills in a work context.'								

[PAGE 2] About the Application and Joining Process

2.1. Have you been to the [Organisation Name] before you applied for this [Programme/Event]? [Radio]
Yes
No
Unsure

2.2. Where did you hear about the [Programme/Event]? [Open Text Line]

2.3. Why did you decide to apply for this [Programme/Event]? [Open Text Area]

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2.4. Did you attend the 'taster' session for the [Programme/Event]? [Radio]
Yes
No
Unsure

Shown if "Yes" selected in 2.4.
2.4.1. How would you rate the 'taster' session? [Dropdown]
Very Good
Good
Somewhat Good
Neutral
Somewhat Poor
Poor
Very Poor
No opinion

2.4.2. What, if anything, do you feel you gained from the 'taster' session? [Open Text Line]

2.4.3. What, if anything, did you dislike about the 'taster' session? [Open Text Line]

2.5. Did you attend the recruitment workshop for the [Programme/Event]? [Radio]
Yes
No
Unsure

Shown if "Yes" selected in 2.5.
2.5.1. How would you rate the recruitment workshop? [Dropdown]
Very Good
Good
Somewhat Good
Neutral
Somewhat Poor
Poor
Very Poor
No opinion

2.5.2. What, if anything, do you feel you gained from the recruitment workshop? [Open Text Line]

2.5.3. What, if anything, did you <u>dislike</u> about the recruitment workshop? [Open Text Line]

2.6. To what extent do you agree or disagree with the following statements?

[Random order]

	Strongly Disagree	Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Agree	Strongly Agree	Not applicable / No Opinion
'The application for the [Programme/Event] was difficult to complete.'								
Shown if "Yes" selected in question **2.4** 'I enjoyed the 'taster' session for the [Programme/Event].'								
Shown if "Yes" selected in question **2.5** 'I enjoyed the recruitment workshop.'								
Shown if "Yes" selected in question **2.5** 'The recruitment workshop gave me a helpful introduction to the [Programme/Event]'s role.'								

[PAGE 3] About the [Programme/Event]

3.1. What comes to mind when you think of the [Programme/Event] at the [Organisation Name]? [Open Text Area]

Training Expectations

3.2. What are your expectations of the training that will be provided to you as part of the [Programme/Event]? [Open Text Area]

3.3. Please indicate which of the following seem like important topics for training for you: [Checkbox]
(tick all that apply)

      Networking
      Employability Skills
      Introduction to Project Management
      Personal effectiveness
      Presentation training
      Visual literacy and interpretation
      Understanding the Sector
      Other (please specify)

3.4. What skills do you think you will be able to contribute to project work during the [Programme/Event]?
[Open Text Area]

[PAGE 4] Your Views

4.1. To what extent do you agree or disagree with the following statements?

    [Random order]

	Strongly Disagree	Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Agree	Strongly Agree	Not applicable / No Opinion
'I feel confident in my ability to work in a team to deliver a project.'								
'I feel nervous about the idea of delivering a formal presentation in a work context.'								
'I am comfortable with the idea of telling people about my accomplishments in a work context.'								
'Overall, the [Programme/Event] failed to meet my expectations.'								

[PAGE 5] About you

Background with other Museums/Galleries

5.1. Have you ever been to any museum or gallery other than the [Organisation Name] before? [Radio]
Yes
No
Unsure

> *Shown if "Yes" selected in question 5.1.*
> **5.1.1.** Please list other museums or galleries you can remember attending:
> Museum or gallery attended: [Open Text Line]

> **5.1.2.** Add another? [Dropdown] (Up to 4 additional ones)

5.2. Have you attended before as: [Checkbox]
Audience member
Performer/Creative/Producer
Supporting staff

(Questions below have the same response options)

Shown if "Audience member" selected in question 5.2.
5.2.1. Which (if any) of the following types of arts and culture events and activities do you remember attending as an <u>audience member</u> before? [Checkbox]
(tick all that apply)

Shown if "Supporting staff" selected in question 5.2.
5.2.2. Which (if any) of the following types of arts and culture events and activities do you remember attending as <u>supporting staff</u> (either paid or volunteer) before? [Checkbox]
(tick all that apply)

Shown if "Performer/producer/creator" selected in question 5.2.
5.2.3. Which (if any) of the following types of arts and culture events and activities do you remember attending as a performer/producer/creator before? [Checkbox]
(tick all that apply)
Architecture display
Craft
Film or Video
Design
Photography
Dance
Festival
Historical site visit
Theatre
Drawing and Illustration
Fashion
Music
Painting
Other (please specify)

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Professionally

5.3. Have you done paid work in the past? [Radio]
      Yes
      No
      Unsure

      Shown if "Yes" selected in question 5.3.
      5.3.1. What kind of paid work have you done in the past? [Open Text Area]
      (please list)

5.4. Have you worked as a volunteer in the past? [Radio]
      Yes
      No
      Unsure

      Shown if "Yes" selected in question 5.4.
      5.4.1. What kind of volunteer work have you done in the past? [Open Text Area]
      (please list)

5.5. Do you have any careers/jobs that you're interested in doing in the future? [Radio]
      Yes
      No
      Unsure

      Shown if "Yes" selected in question 5.5.
      5.5.1. What kind of careers/jobs that you're interested in doing in the future? [Open Text Area]
      (please list)

5.6. What skills do you have that will be useful in your future career/job? [Open Text Area]
(please list)

5.7. What, if any, barriers do you see to you being able to have the kind of career/job that you're interested in doing in the future? [Open Text Area]
(please list)

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Personally

5.8. Age [Number question]
> Prefer not to say

5.9. Gender [Radio]
> Male
> Female
> Prefer not to say
> Other (please specify)

5.10. Nationality [Open Text Line]
> Prefer not to say

5.11. Please select the category you feel most accurately matches your ethnic origin: [Radio]
(This list is not exhaustive, so if you feel that none of the categories accurately defines your ethnic origin, please feel free to indicate your preference as 'Other')
> Mixed Ethnicity
> White or White British
> Asian or Asian British
> Black or Black British
> Prefer not to say
> Other (please specify)

5.12. What is the highest level of education you have completed? [Radio]
> No formal education qualification
> Primary education (Elementary)
> Secondary education
> A-Level or equivalent
> GCSE or equivalent
> Vocational qualification
> First University Degree (Bachelor's or equivalent)
> Postgraduate Degree (Master's, PhD or equivalent)
> Prefer not to say
> Other (please specify)

5.13. Please select your employment status from the list: [Checkbox]
(tick all that apply)
> Full-time employed
> Academic
> Working at a museum or gallery
> Unwaged Carer
> Part-time education
> Retired
> Civil Servant
> School Teacher
> Artist
> Full-time education
> Part-time employed
> Self employed
> Unemployed
> Prefer not to say
> Other (please specify)

5.14. Have you lived somewhere other than your current address? [Radio]
Yes
No
Unsure
Prefer not to say

Shown if "Yes" selected in question 5.14.
5.14.1. Where have you lived other than your current address? [Radio]
Near to my current address
In a different city in the UK
In a country outside the UK
Other (please specify)

5.15. What is your home postcode? [Open Text Line]
Prefer not to say

Your parents/guardians

5.16. Please list your parents'/guardians' current jobs, if you know.

5.16.1. Parent/guardian 1's primary job [Open Text Line]
Prefer not to say

5.16.2. Parent/guardian 2's primary job [Open Text Line]
Prefer not to say

5.16.3. Otherwise: [Radio]
My parents/guardians are not employed right now.
I don't know what kind of work my parents/guardians do.
Other (please specify)

5.17. What is your parents'/guardians' highest completed education level? (if you know).

5.17.1. Parent/guardian 1's highest completed education level [Open Text Line]
Prefer not to say

5.17.2. Parent/guardian 2's highest completed education level [Open Text Line]
Prefer not to say

5.17.3. Otherwise: [Radio]
I don't know what my parents'/guardians' highest completed education level is.
My parents have not completed any formal qualifications.
Other (please specify)

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Interim Feedback Questionnaire

[PAGE 1] About the [Organisation Name]

1.1. What comes to mind when you think of the [Organisation Name]? [Open Text Area]

1.2. To what extent to do you agree or disagree with the statements below?

[Random order]

	Strongly Disagree	Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Agree	Strongly Agree	Not applicable / No Opinion
'I often visit other museums and galleries (not including the [Organisation Name]).'								
'I am a frequent visitor at the [Organisation Name].'								
'The [Organisation Name] staff members are consistently friendly.'								
'Overall, the [Organisation Name] is a welcoming place.'								
'If I wanted to, I could work somewhere like the [Organisation Name].'								

[PAGE 2] The [Programme/Event]

2.1. How would you describe your overall experience in the [Programme/Event] (in your own words)? [Open Text Area]

2.2. What, if anything, do you feel you have gained from this [Programme/Event] so far? [Open Text Area]

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Your feedback on the [Programme/Event]

2.3. To what extent to do you agree or disagree with the statements below?

[Random order]

	Strongly Disagree	Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Agree	Strongly Agree	Not applicable / No Opinion
'I have been able to actively contribute to the [Organisation Name]'s projects.'								
'I have enjoyed working with the [Organisation Name]'s staff during this programme.'								
'I have worked collaboratively with the [Organisation Name]'s staff during this programme.'								
'The [Programme/Event] has been a poor use of my time.'								
'Some parts of the [Programme/Event] have been boring.'								
'Overall, the [Programme/Event] has failed to meet my expectations so far.'								
'The [Programme/Event] has been enjoyable.'								
'The [Organisation Name] activities I participated in were sometimes confusing.'								

2.4. Do you have any other comments about the [Programme/Event] so far? [Open Text Area]

[PAGE 3] Your project

3.1. What, if anything, do you feel you gained from the project work you have done so far? [Open Text Area]

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3.2. What skills, if any, do you feel you have gained so far during the [Programme/Event]? [Open Text Area]

3.3. What have you liked most about the project work you have done so far? [Open Text Area]

3.4. What have you liked least about the project work you have done so far? [Open Text Area]

3.5. To what extent to do you agree or disagree with the statements below?

[Random order]

	Strongly Disagree	Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Agree	Strongly Agree	Not applicable / No Opinion
'I feel nervous about the idea of delivering a formal presentation in a work context.'								
'I feel confident in my ability to work in a team to deliver a project.'								
'My contribution to projects so far has been valued by the [Organisation Name]'s staff.'								
'The project work I have done so far has been difficult.'								
'My role on project work so far has been essential to delivering the project outcomes.'								
'I need more support from the [Organisation Name]'s staff.'								
'I am comfortable with the idea of telling people about my accomplishments in a work context.'								
'I find it is easy to tell people about my skills in a work context.'								

[PAGE 4] Your training

4.1. What, if anything, do you feel you gained from the [Programme/Event] <u>training</u> sessions so far? [Open Text Area]

4.2. What, if anything, do you feel you have <u>gained</u> from working with the [Organisation Name]'s staff during this [Programme/Event]? [Open Text Area]

4.3. What, if anything, have you learned from the training that you have been able to apply <u>outside</u> the [Organisation Name]? [Open Text Area]

4.4. What, if anything, do you feel you have gained from the training that you have been able to <u>apply</u> in your work at the [Organisation Name]? [Open Text Area]

4.5. What skills do you have that will be useful in your future career/job? [Open Text Area]
(please list)

4.6. To what extent to do you agree or disagree with the statements below?

     [Random order]

	Strongly Disagree	Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Agree	Strongly Agree	Not applicable / No Opinion
'The training sessions I have attended so far have been relevant to my work <u>inside</u> the [Organisation Name].'								
'The training sessions I have attended so far have been boring.'								
'I feel I am getting the training I need during this [Programme/Event].'								
'The training sessions I have attended so far have been relevant to my work <u>outside</u> the [Organisation Name].'								

Post-Programme Feedback Questionnaire

[PAGE 1] About the [Organisation Name]

1.1. What comes to mind when you think of the [Organisation Name]? [Open Text Area]

1.2. To what extent to do you agree or disagree with the statements below?

[Random order]

	Strongly Disagree	Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Agree	Strongly Agree	Not applicable / No Opinion
'The [Organisation Name] staff members are consistently friendly.'								
'Overall, the [Organisation Name] is a welcoming place.'								
'I often visit other museums and galleries (not including the [Organisation Name]).'								
'If I wanted to, I could work somewhere like the [Organisation Name].'								
'The [Organisation Name]'s activities I participated in were sometimes confusing.'								
'I am a frequent visitor at the [Organisation Name].'								

[PAGE 2] About the [Programme/Event]

2.1. How would you describe your overall experience in the [Programme/Event] (in your own words)? [Open Text Area]

2.2. What, if anything, did you like about your experience in the [Programme/Event]? [Open Text Area]

2.3. What, if anything, did you <u>dislike</u> about your experience in the <u>[Programme/Event]</u>? [Open Text Area]

2.4. What, if anything, did you feel you have <u>gained</u> from your experience in the [Programme/Event]? [Open Text Area]

2.5. To what extent to do you agree or disagree with the statements below?

[Random order]

	Strongly Disagree	Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Agree	Strongly Agree	Not applicable / No Opinion
'The [Programme/Event] was enjoyable.'								
'Overall, the [Programme/Event] failed to meet my expectations.'								
'The [Programme/Event] was a poor use of my time.'								
'Some parts of the [Programme/Event] were boring.'								

[PAGE 3] Your training

3.1. Please select the training topics that you found useful during the [Programme/Event]:
(tick all that apply)
> Personal effectiveness
> Introduction to Project Management
> Presentation training
> Networking
> Visual literacy and interpretation
> Understanding the Sector
> Employability Skills
> Other (please specify)

3.2. To what extent to do you agree or disagree with the statements below?

[Random order]

	Strongly Disagree	Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Agree	Strongly Agree	Not applicable / No Opinion
'I find it is easy to tell people about my skills in a work context.'								
'I feel confident in my ability to work in a team to deliver a project.'								
'I feel nervous about the idea of delivering a formal presentation in a work context.'								
'I am comfortable with the idea of telling people about my accomplishments in a work context.'								