# Young People Programme:

# Repeated Measures Impact evaluation

**Structure:**

1. Enrollment
2. Pre-Programme Feedback Form
3. Interim Feedback Form
4. Post-Programme Feedback Form

*Note: This survey is designed to evaluate impact over several months of a programme for young people. Each questionnaire response is linked to the individual in order to evaluate stability or change.*

## Enrollment Questionnaire

Please provide your contact details below:

**1.** Email

**2a.** First Name

**2b.** Last Name

## Pre-Programme Feedback Form

### [PAGE 1] About the [Organisation Name]

**1.1.** What comes to mind when you think of the [Organisation Name]? [Open Text Area]

**1.2.** To what extent do you agree or disagree with the following statements?

[Random order]

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **Strongly Disagree** | **Disagree** | **Somewhat Disagree** | **Neutral** | **Somewhat Agree** | **Agree** | **Strongly Agree** | **Not applicable / No Opinion** |
| ‘[Organisation Name] staff members are consistently friendly.' |  |  |  |  |  |  |  |  |
| 'If I wanted to, I could work somewhere like the [Organisation Name].' |  |  |  |  |  |  |  |  |
| 'I often visit other museums and galleries (not including the [Organisation Name]).' |  |  |  |  |  |  |  |  |
| 'I am a frequent visitor at the [Organisation Name].' |  |  |  |  |  |  |  |  |
| 'I find it is easy to tell people about my skills in a work context.' |  |  |  |  |  |  |  |  |

###  [PAGE 2] About the Application and Joining Process

**2.1.** Have you been to the [Organisation Name] before you applied for this [Programme/Event]? [Radio]

Yes
No
Unsure

**2.2.** Where did you hear about the [Programme/Event]? [Open Text Line]

**2.3.** Why did you decide to apply for this [Programme/Event]? [Open Text Area]

**2.4.** Did you attend the 'taster' session for the [Programme/Event]? [Radio]

Yes
No
Unsure

*Shown if "Yes" selected in* ***2.4****.*

**2.4.1.** How would you rate the 'taster' session? [Dropdown]

Very Good

Good

Somewhat Good

Neutral

Somewhat Poor

Poor

Very Poor

No opinion

**2.4.2.** What, if anything, do you feel you gained from the 'taster' session? [Open Text Line]

**2.4.3.** What, if anything, did you dislike about the 'taster' session? [Open Text Line]

**2.5.** Did you attend the recruitment workshop for the [Programme/Event]? [Radio]

Yes

No

Unsure

*Shown if "Yes" selected in* ***2.5****.*

**2.5.1.** How would you rate the recruitment workshop? [Dropdown]

Very Good

Good

Somewhat Good

Neutral

Somewhat Poor

Poor

Very Poor

No opinion

**2.5.2.** What, if anything, do you feel you gained from the recruitment workshop? [Open Text Line]

**2.5.3.** What, if anything, did you dislike about the recruitment workshop? [Open Text Line]

**2.6.** To what extent do you agree or disagree with the following statements?

[Random order]

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **Strongly Disagree** | **Disagree** | **Somewhat Disagree** | **Neutral** | **Somewhat Agree** | **Agree** | **Strongly Agree** | **Not applicable / No Opinion** |
| 'The application for the [Programme/Event] was difficult to complete.' |  |  |  |  |  |  |  |  |
| *Shown if "Yes" selected in question* ***2.4***'I enjoyed the ‘taster’ session for the [Programme/Event].' |  |  |  |  |  |  |  |  |
| *Shown if "Yes" selected in question* ***2.5***'I enjoyed the recruitment workshop.' |  |  |  |  |  |  |  |  |
| *Shown if "Yes" selected in question* ***2.5***'The recruitment workshop gave me a helpful introduction to the [Programme/Event]’s role.' |  |  |  |  |  |  |  |  |

### [PAGE 3] About the [Programme/Event]

**3.1.** What comes to mind when you think of the [Programme/Event] at the [Organisation Name]? [Open Text Area]

### Training Expectations

**3.2.** What are your expectations of the training that will be provided to you as part of the [Programme/Event]? [Open Text Area]

**3.3.** Please indicate which of the following seem like important topics for training for you: [Checkbox]

*(tick all that apply)*

Networking

Employability Skills

Introduction to Project Management

Personal effectiveness

Presentation training

Visual literacy and interpretation

Understanding the Sector

Other (please specify)

**3.4.** What skills do you think you will be able to contribute to project work during the [Programme/Event]? [Open Text Area]

###

### [PAGE 4] Your Views

**4.1.** To what extent do you agree or disagree with the following statements?

[Random order]

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **Strongly Disagree** | **Disagree** | **Somewhat Disagree** | **Neutral** | **Somewhat Agree** | **Agree** | **Strongly Agree** | **Not applicable / No Opinion** |
| 'I feel confident in my ability to work in a team to deliver a project.' |  |  |  |  |  |  |  |  |
| 'I feel nervous about the idea of delivering a formal presentation in a work context.' |  |  |  |  |  |  |  |  |
| 'I am comfortable with the idea of telling people about my accomplishments in a work context.' |  |  |  |  |  |  |  |  |
| 'Overall, the [Programme/Event] failed to meet my expectations.' |  |  |  |  |  |  |  |  |

### [PAGE 5] About you

### Background with other Museums/Galleries

**5.1.** Have you ever been to any museum or gallery other than the [Organisation Name] before? [Radio]

Yes
No
Unsure

*Shown if "Yes" selected in question* ***5.1.***

**5.1.1.** Please list other museums or galleries you can remember attending:

Museum or gallery attended: [Open Text Line]

**5.1.2.** Add another? [Dropdown] (Up to 4 additional ones)

**5.2.** Have you attended before as: [Checkbox]

Audience member

Performer/Creative/Producer

Supporting staff

(Questions below have the same response options)

*Shown if "Audience member" selected in question* ***5.2.***

**5.2.1.** Which (if any) of the following types of arts and culture events and activities do you remember attending as an audience member before? [Checkbox]

*(tick all that apply)*

*Shown if "Supporting staff" selected in question* ***5.2.***

**5.2.2.** Which (if any) of the following types of arts and culture events and activities do you remember attending as supporting staff (either paid or volunteer) before? [Checkbox]

*(tick all that apply)*

*Shown if "Performer/producer/creator" selected in question* ***5.2.***

**5.2.3.** Which (if any) of the following types of arts and culture events and activities do you remember attending as a performer/producer/creator before? [Checkbox]

*(tick all that apply)*

Architecture display

Craft

Film or Video

Design

Photography

Dance

Festival

Historical site visit

Theatre

Drawing and Illustration

Fashion

Music

Painting

Other (please specify)

### Professionally

**5.3.** Have you done paid work in the past? [Radio]

Yes
No
Unsure

*Shown if "Yes" selected in question* ***5.3.***

**5.3.1.** What kind of paid work have you done in the past? [Open Text Area]

*(please list)*

**5.4.** Have you worked as a volunteer in the past? [Radio]

Yes
No
Unsure

*Shown if "Yes" selected in question* ***5.4.***

**5.4.1.** What kind of volunteer work have you done in the past? [Open Text Area]

*(please list)*

**5.5.** Do you have any careers/jobs that you’re interested in doing in the future? [Radio]

Yes
No
Unsure

*Shown if "Yes" selected in question* ***5.5.***

**5.5.1.** What kind of careers/jobs that you’re interested in doing in the future? [Open Text Area]

*(please list)*

**5.6.** What skills do you have that will be useful in your future career/job? [Open Text Area]

*(please list)*

**5.7.** What, if any, barriers do you see to you being able to have the kind of career/job that you’re interested in doing in the future? [Open Text Area]

*(please list)*

### Personally

**5.8.** Age [Number question]

Prefer not to say

**5.9.** Gender [Radio]

Male

Female

Prefer not to say

Other (please specify)

**5.10.** Nationality [Open Text Line]

Prefer not to say

**5.11.** Please select the category you feel most accurately matches your ethnic origin: [Radio]

*(This list is not exhaustive, so if you feel that none of the categories accurately defines your ethnic origin, please feel free to indicate your preference as 'Other')*

Mixed Ethnicity

White or White British

Asian or Asian British

Black or Black British

Prefer not to say

Other (please specify)

**5.12.** What is the highest level of education you have completed? [Radio]

No formal education qualification

Primary education (Elementary)

Secondary education

A-Level or equivalent

GCSE or equivalent

Vocational qualification

First University Degree (Bachelor's or equivalent)

Postgraduate Degree (Master's, PhD or equivalent)

Prefer not to say

Other (please specify)

**5.13.** Please select your employment status from the list: [Checkbox]

*(tick all that apply)*

Full-time employed

Academic

Working at a museum or gallery

Unwaged Carer

Part-time education

Retired

Civil Servant

School Teacher

Artist

Full-time education

Part-time employed

Self employed

Unemployed

Prefer not to say

Other (please specify)

**5.14.** Have you lived somewhere other than your current address? [Radio]

Yes

No

Unsure

Prefer not to say

*Shown if "Yes" selected in question* ***5.14.***

**5.14.1.** Where have you lived other than your current address? [Radio]

Near to my current address

In a different city in the UK

In a country outside the UK

Other (please specify)

**5.15.** What is your home postcode? [Open Text Line]

*Prefer not to say*

### Your parents/guardians

**5.16.** Please list your parents’/guardians’ current jobs, if you know.

**5.16.1.** Parent/guardian 1’s primary job [Open Text Line]

*Prefer not to say*

**5.16.2.** Parent/guardian 2’s primary job [Open Text Line]

*Prefer not to say*

**5.16.3.** Otherwise: [Radio]

My parents/guardians are not employed right now.
I don’t know what kind of work my parents/guardians do.
Other (please specify)

**5.17.** What is your parents’/guardians’ highest completed education level? (if you know).

**5.17.1.** Parent/guardian 1’s highest completed education level [Open Text Line]

*Prefer not to say*

**5.17.2.** Parent/guardian 2’s highest completed education level [Open Text Line]

*Prefer not to say*

**5.17.3.** Otherwise: [Radio]

I don’t know what my parents'/guardians' highest completed education level is.

My parents have not completed any formal qualifications.

Other (please specify)

## Interim Feedback Questionnaire

### [PAGE 1] About the [Organisation Name]

**1.1.** What comes to mind when you think of the [Organisation Name]? [Open Text Area]

**1.2.** To what extent to do you agree or disagree with the statements below?

[Random order]

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **Strongly Disagree** | **Disagree** | **Somewhat Disagree** | **Neutral** | **Somewhat Agree** | **Agree** | **Strongly Agree** | **Not applicable / No Opinion** |
| 'I often visit other museums and galleries (not including the [Organisation Name]).' |  |  |  |  |  |  |  |  |
| 'I am a frequent visitor at the [Organisation Name].' |  |  |  |  |  |  |  |  |
| 'The [Organisation Name] staff members are consistently friendly.' |  |  |  |  |  |  |  |  |
| 'Overall, the [Organisation Name] is a welcoming place.' |  |  |  |  |  |  |  |  |
| 'If I wanted to, I could work somewhere like the [Organisation Name].' |  |  |  |  |  |  |  |  |

###  [PAGE 2] The [Programme/Event]

**2.1.** How would you describe your overall experience in the [Programme/Event] (in your own words)? [Open Text Area]

**2.2.** What, if anything, do you feel you have gained from this [Programme/Event] so far? [Open Text Area]

### Your feedback on the [Programme/Event]

**2.3.** To what extent to do you agree or disagree with the statements below?

[Random order]

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **Strongly Disagree** | **Disagree** | **Somewhat Disagree** | **Neutral** | **Somewhat Agree** | **Agree** | **Strongly Agree** | **Not applicable / No Opinion** |
| 'I have been able to actively contribute to the [Organisation Name]’s projects.' |  |  |  |  |  |  |  |  |
| 'I have enjoyed working with the [Organisation Name]'s staff during this programme.' |  |  |  |  |  |  |  |  |
| 'I have worked collaboratively with the [Organisation Name]'s staff during this programme.' |  |  |  |  |  |  |  |  |
| 'The [Programme/Event] has been a poor use of my time.' |  |  |  |  |  |  |  |  |
| 'Some parts of the [Programme/Event] have been boring.' |  |  |  |  |  |  |  |  |
| 'Overall, the [Programme/Event] has failed to meet my expectations so far.' |  |  |  |  |  |  |  |  |
| ‘The [Programme/Event] has been enjoyable.’ |  |  |  |  |  |  |  |  |
| 'The [Organisation Name] activities I participated in were sometimes confusing.' |  |  |  |  |  |  |  |  |

**2.4.** Do you have any other comments about the [Programme/Event] so far? [Open Text Area]

### [PAGE 3] Your project

**3.1.** What, if anything, do you feel you gained from the project work you have done so far? [Open Text Area]

**3.2.** What skills, if any, do you feel you have gained so far during the [Programme/Event]? [Open Text Area]

**3.3.** What have you liked most about the project work you have done so far? [Open Text Area]

**3.4.** What have you liked least about the project work you have done so far? [Open Text Area]

**3.5.** To what extent to do you agree or disagree with the statements below?

[Random order]

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **Strongly Disagree** | **Disagree** | **Somewhat Disagree** | **Neutral** | **Somewhat Agree** | **Agree** | **Strongly Agree** | **Not applicable / No Opinion** |
| 'I feel nervous about the idea of delivering a formal presentation in a work context.' |  |  |  |  |  |  |  |  |
| 'I feel confident in my ability to work in a team to deliver a project.' |  |  |  |  |  |  |  |  |
| 'My contribution to projects so far has been valued by the [Organisation Name]'s staff.' |  |  |  |  |  |  |  |  |
| 'The project work I have done so far has been difficult.' |  |  |  |  |  |  |  |  |
| 'My role on project work so far has been essential to delivering the project outcomes.' |  |  |  |  |  |  |  |  |
| 'I need more support from the [Organisation Name]'s staff.' |  |  |  |  |  |  |  |  |
| 'I am comfortable with the idea of telling people about my accomplishments in a work context.' |  |  |  |  |  |  |  |  |
| 'I find it is easy to tell people about my skills in a work context.' |  |  |  |  |  |  |  |  |

###  [PAGE 4] Your training

**4.1.** What, if anything, do you feel you gained from the [Programme/Event] training sessions so far? [Open Text Area]

**4.2.** What, if anything, do you feel you have gained from working with the [Organisation Name]'s staff during this [Programme/Event]? [Open Text Area]

**4.3.** What, if anything, have you learned from the training that you have been able to apply outside the [Organisation Name]? [Open Text Area]

**4.4.** What, if anything, do you feel you have gained from the training that you have been able to apply in your work at the [Organisation Name]? [Open Text Area]

**4.5.** What skills do you have that will be useful in your future career/job? [Open Text Area]

*(please list)*

**4.6.** To what extent to do you agree or disagree with the statements below?

[Random order]

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **Strongly Disagree** | **Disagree** | **Somewhat Disagree** | **Neutral** | **Somewhat Agree** | **Agree** | **Strongly Agree** | **Not applicable / No Opinion** |
| 'The training sessions I have attended so far have been relevant to my work inside the [Organisation Name].' |  |  |  |  |  |  |  |  |
| 'The training sessions I have attended so far have been boring.' |  |  |  |  |  |  |  |  |
| 'I feel I am getting the training I need during this [Programme/Event].' |  |  |  |  |  |  |  |  |
| 'The training sessions I have attended so far have been relevant to my work outside the [Organisation Name].' |  |  |  |  |  |  |  |  |

## Post-Programme Feedback Questionnaire

### [PAGE 1] About the [Organisation Name]

**1.1.** What comes to mind when you think of the [Organisation Name]? [Open Text Area]

**1.2.** To what extent to do you agree or disagree with the statements below?

[Random order]

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **Strongly Disagree** | **Disagree** | **Somewhat Disagree** | **Neutral** | **Somewhat Agree** | **Agree** | **Strongly Agree** | **Not applicable / No Opinion** |
| 'The [Organisation Name] staff members are consistently friendly.' |  |  |  |  |  |  |  |  |
| 'Overall, the [Organisation Name] is a welcoming place.' |  |  |  |  |  |  |  |  |
| 'I often visit other museums and galleries (not including the [Organisation Name]).' |  |  |  |  |  |  |  |  |
| 'If I wanted to, I could work somewhere like the [Organisation Name].' |  |  |  |  |  |  |  |  |
| 'The [Organisation Name]'s activities I participated in were sometimes confusing.' |  |  |  |  |  |  |  |  |
| 'I am a frequent visitor at the [Organisation Name].' |  |  |  |  |  |  |  |  |

###  [PAGE 2] About the [Programme/Event]

**2.1.** How would you describe your overall experience in the [Programme/Event] (in your own words)? [Open Text Area]

**2.2.** What, if anything, did you like about your experience in the [Programme/Event]? [Open Text Area]

**2.3.** What, if anything, did you dislike about your experience in the [Programme/Event]? [Open Text Area]

**2.4.** What, if anything, did you feel you have gained from your experience in the [Programme/Event]? [Open Text Area]

**2.5.** To what extent to do you agree or disagree with the statements below?

[Random order]

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **Strongly Disagree** | **Disagree** | **Somewhat Disagree** | **Neutral** | **Somewhat Agree** | **Agree** | **Strongly Agree** | **Not applicable / No Opinion** |
| ‘The [Programme/Event] was enjoyable.’ |  |  |  |  |  |  |  |  |
| 'Overall, the [Programme/Event] failed to meet my expectations.' |  |  |  |  |  |  |  |  |
| 'The [Programme/Event] was a poor use of my time.' |  |  |  |  |  |  |  |  |
| 'Some parts of the [Programme/Event] were boring.' |  |  |  |  |  |  |  |  |

###  [PAGE 3] Your training

**3.1.** Please select the training topics that you found useful during the [Programme/Event]:

(tick all that apply)

Personal effectiveness

Introduction to Project Management

Presentation training

Networking

Visual literacy and interpretation

Understanding the Sector

Employability Skills

Other (please specify)

**3.2.** To what extent to do you agree or disagree with the statements below?

[Random order]

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **Strongly Disagree** | **Disagree** | **Somewhat Disagree** | **Neutral** | **Somewhat Agree** | **Agree** | **Strongly Agree** | **Not applicable / No Opinion** |
| 'I find it is easy to tell people about my skills in a work context.' |  |  |  |  |  |  |  |  |
| 'I feel confident in my ability to work in a team to deliver a project.' |  |  |  |  |  |  |  |  |
| 'I feel nervous about the idea of delivering a formal presentation in a work context.' |  |  |  |  |  |  |  |  |
| 'I am comfortable with the idea of telling people about my accomplishments in a work context.' |  |  |  |  |  |  |  |  |