

Example Pupil Feedback Survey

Structure:

1. Pre-Visit Feedback Questionnaire
 2. Post-Visit Feedback Questionnaire
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Pre-Visit Feedback Questionnaire

[PAGE 1] Your thoughts

1.1. What comes to mind when you think of the [Organisation Name]? [Open Text Area]

[PAGE 2] Past visits

2.1. Have you visited the [Organisation Name] before? [Radio]

- Yes
- No
- Unsure

Shown if "Yes" selected in 2.1.

2.1.1. Who did you visit with? [Radio]

- School
- Family
- Unsure/Don't remember
- Other (Please specify)

2.2. Please indicate your level of agreement with the statement below:

'The [Organisation Name] is a place for people like me.'

Strongly Disagree	Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Agree	Strongly Agree	Not applicable / No Opinion
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[PAGE 3] About you

These questions will help to find your entry again for the next survey after your visit. You will be asked to provide this information again on the **next** survey:

Your personal identifier:

3.1. Last letter of your first name [Dropdown]

3.2. Last letter of your last name [Dropdown]

About you

3.3. What month were you born in? [Dropdown]

Post-Visit Feedback Questionnaire

[PAGE 1] Your thoughts

1.1. What comes to mind when you think of the [Organisation Name]? [Open Text Area]

[PAGE 2] Your visit

2.1. Please tell us how you would describe your visit to the [Organisation Name] in your own words? [Open Text Area]

2.2. Please indicate your level of agreement with the following statements:

[Random order]

	Strongly Disagree	Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Agree	Strongly Agree	Not applicable / No Opinion
'[Organisation Name] is a place for people like me.'								
'I felt inspired by my visit to the [Organisation Name].'								
'The [Organisation Name] visit was boring.'								
'I felt welcome at the [Organisation Name].'								

2.3. Would you like to visit the [Organisation Name] again? [Radio]

- Yes
- No
- Unsure



[PAGE 3] Your experience

3.1. Please indicate your level of agreement with the following statements:

[Random order]

	Strongly Disagree	Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Agree	Strongly Agree	Not applicable / No Opinion
'The [Event Name] was a good use of my time.'								
'The [Staff member descriptor] encouraged me to share my ideas during the session.'								
'The [Staff member descriptor] encouraged me to develop my own ideas during the session.'								
'I can see how visiting the [Organisation Name] connects to the subjects I'm learning about at school.'								
'The [Staff member descriptor] at the [Organisation Name] was confusing.'								
'The [Staff member descriptor] at the [Organisation Name] was friendly.'								

3.2. Does this museum visit help you with your work in school?

- Yes
- No
- Unsure

Shown if "Yes" selected in 3.2.

3.2.1. Can you explain how this visit helps you with your school work? [Open Text Area]



[PAGE 4] Final thoughts

4.1. What, if anything, do you feel you gained from your visit to the [Organisation Name]? [Open Text Area]

4.2. What did you like most about your visit to the [Organisation Name]? [Open Text Area]
Prefer not to say

4.3. What did you dislike most about your visit to the [Organisation Name]? [Open Text Area]
Prefer not to say

4.4. Do you have any other comments about your experience at the [Organisation Name]?

4.5. What is your gender? [Radio]
Male
Female
Other (Please specify)
Prefer not to say