**Example Pupil Feedback Survey**

**Structure:**

1. Pre-Visit Feedback Questionnaire
2. Post-Visit Feedback Questionnaire

## Pre-Visit Feedback Questionnaire

### [PAGE 1] Your thoughts

**1.1.** What comes to mind when you think of the [Organisation Name]? [Open Text Area]

### [PAGE 2] Past visits

**2.1.** Have you visited the [Organisation Name] before? [Radio]

Yes

No

Unsure

*Shown if "Yes" selected in* ***2.1****.*

**2.1.1.** Who did you visit with? [Radio]

School

Family

Unsure/Don’t remember

Other (Please specify)

**2.2.** Please indicate your level of agreement with the statement below:

'The [Organisation Name] is a place for people like me.'

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| Strongly Disagree | Disagree | Somewhat Disagree | Neutral | Somewhat Agree | Agree | Strongly Agree | Not applicable / No Opinion |

### [PAGE 3] About you

These questions will help to find your entry again for the next survey after your visit. You will be asked to provide this information again on the **next** survey:

**Your personal identifier:**

**3.1.** Last letter of your first name [Dropdown]

**3.2.** Last letter of your last name [Dropdown]

**About you**

**3.3.** What month were you born in? [Dropdown]

## Post-Visit Feedback Questionnaire

### [PAGE 1] Your thoughts

**1.1.** What comes to mind when you think of the [Organisation Name]? [Open Text Area]

### [PAGE 2] Your visit

**2.1.** Please tell us how you would describe your visit to the [Organisation Name] in your own words? [Open Text Area]

**2.2.** Please indicate your level of agreement with the following statements:

[Random order]

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **Strongly Disagree** | **Disagree** | **Somewhat Disagree** | **Neutral** | **Somewhat Agree** | **Agree** | **Strongly Agree** | **Not applicable / No Opinion** |
| '[Organisation Name] is a place for people like me.' |  |  |  |  |  |  |  |  |
| ‘I felt inspired by my visit to the [Organisation Name].’ |  |  |  |  |  |  |  |  |
| ‘The [Organisation Name] visit was boring.’ |  |  |  |  |  |  |  |  |
| 'I felt welcome at the [Organisation Name].' |  |  |  |  |  |  |  |  |

**2.3.** Would you like to visit the [Organisation Name] again? [Radio]

Yes

No

Unsure

### [PAGE 3] Your experience

**3.1.** Please indicate your level of agreement with the following statements:

[Random order]

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | **Strongly Disagree** | **Disagree** | **Somewhat Disagree** | **Neutral** | **Somewhat Agree** | **Agree** | **Strongly Agree** | **Not applicable / No Opinion** |
| 'The [Event Name] was a good use of my time.' |  |  |  |  |  |  |  |  |
| 'The [Staff member descriptor] encouraged me to share my ideas during the session.' |  |  |  |  |  |  |  |  |
| 'The [Staff member descriptor] encouraged me to develop my own ideas during the session.' |  |  |  |  |  |  |  |  |
| 'I can see how visiting the [Organisation Name] connects to the subjects I’m learning about at school.' |  |  |  |  |  |  |  |  |
| 'The [Staff member descriptor] at the [Organisation Name] was confusing.' |  |  |  |  |  |  |  |  |
| 'The [Staff member descriptor] at the [Organisation Name] was friendly.' |  |  |  |  |  |  |  |  |

**3.2.** Does this museum visit help you with your work in school?

Yes

No

Unsure

*Shown if "Yes" selected in* ***3.2****.*

**3.2.1.** Can you explain how this visit helps you with your school work? [Open Text Area]

### [PAGE 4] Final thoughts

**4.1.** What, if anything, do you feel you gained from your visit to the [Organisation Name]? [Open Text Area]

**4.2.** What did you like most about your visit to the [Organisation Name]? [Open Text Area]

Prefer not to say

**4.3.** What did you dislike most about your visit to the [Organisation Name]? [Open Text Area]

Prefer not to say

**4.4.** Do you have any other comments about your experience at the [Organisation Name]?

**4.5.** What is your gender? [Radio]

Male

Female

Other (Please specify)

Prefer not to say